# SBA

U.S. Small Business Administration



# Marketing & Selling to the Federal Government

# Government Contracting 101 Part 2 Marketing



# GCBD 101 Part II

Como mercadearse con el gobierno federal utilizando: Capabilities Statement, SAM, FedBizOps, Futuros Contratos en Agencias

# PR Contract Data Place of Performance

FY19 Awards Contractor is I	s where	FY18 Award	s where	FY17 Award Contractor is	
Puerto Rico 10/01/2					
Total Actions	3,963				
Total Dollars	\$506,903,220		\$1,086,013,227	Total Dollars	\$463,856,687
SB Actions	2,868	SB Actions	4,917	SB Actions	3,150
SB Dollars	\$417,567,280	SB Dollars	\$882,085,127	SB Dollars	\$390,672,925
% SB Dollars	82.38%	% SB Dollars	81.22%	% SB Dollars	84.22%
SDB Actions	1,587	SDB Actions	2,415	SDB Actions	1,732
SDB Dollars	\$232,234,704	SDB Dollars	\$449,299,233	SDB Dollars	\$151,555,971
% SDB Dollars	45.81%	% SDB Dollars	41.37%	% SDB Dollars	32.67%
WOSB Actions	461	WOSB Actions	642	WOSB Actions	544
WOSB Dollars	\$81,888,815	WOSB Dollars	\$154,350,352	WOSB Dollars	\$42,060,662
% WOSB Dollars	16.15%	% WOSB Dollars	14.21%	% WOSB Dollars	9.07%
HUBZone Actions	442	<b>HUBZone Actions</b>	357	HUBZone Actions	118
HUBZone Dollars	\$169,506,831	HUBZone Dollars	\$98,342,784	HUBZone Dollars	\$21,967,923
% HUBZone Dollars	33.44%	% HUBZone Dollars	9.06%	% HUBZone Dollars	4.74%
VOSB Actions	201	VOSB Actions	384	VOSB Actions	271
VOSB Dollars	\$28,536,905	VOSB Dollars	\$53,462,462	VOSB Dollars	\$16,307,653
% VOSB Dollars	5.63%	% VOSB Dollars	4.92%	% VOSB Dollars	3.52%
SD VOSB Actions	121	SD VOSB Actions	228	SD VOSB Actions	134
SD VOSB Dollars	\$16,840,536	SD VOSB Dollars	\$37,396,111	SD VOSB Dollars	\$12,174,799
% SD VOSB	3.32%	% SD VOSB	3.44%	% SD VOSB	2.62%
8(a) Firm Actions	551	8(a) Firm Actions	867	8(a) Firm Actions	692
8(a) Firm Dollars	\$121,214,965	8(a) Firm Dollars	\$266,826,991	8(a) Firm Dollars	\$117,528,466
% 8(a) Firm Dollars	23.91%	% 8(a) Firm Dollars	24.57%	% 8(a) Firm Dollars	25.34%



# Contract Data Contractor is located in PR

	FY19 Awards Contractor is I Puerto Rico 10/01/2	ocated in	FY18 Awards Contractor is I Puerto Rico 10/01/2	ocated in	FY17 Award Contractor is Puerto Rico 10/01/2	located in
	Total Actions	1,239	Total Actions	7,133	Total Actions	5,154
	Total Dollars	\$153,604,411	Total Dollars	\$1,086,013,227	Total Dollars	\$463,856,687
	SB Actions	819	SB Actions	4,917	SB Actions	3,150
	SB Dollars	\$114,924,449	SB Dollars	\$882,085,127	SB Dollars	\$390,672,925
	% SB Dollars	74.82%	% SB Dollars	81.22%	% SB Dollars	84.22%
	SDB Actions	511	SDB Actions	2,415	SDB Actions	1,732
	SDB Dollars	\$37,666,589	SDB Dollars	\$449,299,233	SDB Dollars	\$151,555,971
	% SDB Dollars	24.52%	% SDB Dollars	41.37%	% SDB Dollars	32.67%
	WOSB Actions	150	WOSB Actions	642	WOSB Actions	544
	WOSB Dollars	\$26,464,044	WOSB Dollars	\$154,350,352	WOSB Dollars	\$42,060,662
	% WOSB Dollars	17.23%	% WOSB Dollars	14.21%	% WOSB Dollars	9.07%
	HUBZone Actions	114	HUBZone Actions	357	HUBZone Actions	118
	HUBZone Dollars	\$65,226,887	HUBZone Dollars	\$98,342,784	HUBZone Dollars	\$21,967,923
	% HUBZone Dollars	42.46%	% HUBZone Dollars	9.06%	% HUBZone Dollars	4.74%
	VOSB Actions	81	VOSB Actions	384	VOSB Actions	271
	VOSB Dollars	\$11,323,959	VOSB Dollars	\$53,462,462	VOSB Dollars	\$16,307,653
	% VOSB Dollars	7.37%	% VOSB Dollars	4.92%	% VOSB Dollars	3.52%
	SD VOSB Actions	55	SD VOSB Actions	228	SD VOSB Actions	134
	SD VOSB Dollars	\$5,190,088	SD VOSB Dollars	\$37,396,111	SD VOSB Dollars	\$12,174,799
	% SD VOSB	3.38%	% SD VOSB	3.44%	% SD VOSB	2.62%
	8(a) Firm Actions	177	8(a) Firm Actions	867	8(a) Firm Actions	692
	8(a) Firm Dollars	\$20,254,520	8(a) Firm Dollars	\$266,826,991	8(a) Firm Dollars	\$117,528,466
L	% 8(a) Firm Dollars	13.19%	% 8(a) Firm Dollars	24.57%	% 8(a) Firm Dollars	25.34%



# **How the Government Buys - Primary Buying Methods**

- Micro-purchases with credit cards Government purchases of individual items under \$3,500 are generally considered to be micro-purchases. They don't require competitive bids or quotes and agencies can simply pay using a Government Purchase Card or credit card, without involving a procurement officer. Seventy percent of all government purchases are for micro-purchases under \$3,500; in 2010, this represented more than \$19 billion.(micro-purchases No SB set-asides)
- **Simplified acquisition procedures** Purchases under \$150,000 can use simplified purchasing procedures that involve less paperwork and fewer approval levels. The good news for small business is that purchases above \$3,500, but under \$150,000 are also reserved or "set aside" exclusively for small businesses.
  - 8(a), HUBZone, SDVOSB and WOSB/EDWOSB SAs not precluded
  - >\$15,000 and <\$25,000 must be displayed in a public place, or by any appropriate electronic means. However, \$3K 15K are not required to be posted on FBO or in a public place. (see FAR 5.101(a))</li>
  - >\$25,000 posted at FBO <u>www.fbo.gov</u> >\$150,000 first consideration must be 8(a), HUBZone, SDVOSB, WOSB and EDWOSB (parity), then SBSA and lastly "Unrestricted/Full and Open (F&O)" (all businesses large and small may participate)



# **How the Government Buys - Primary Buying Methods**

- **Sealed bids** This method is used when the government buys competitively and has very specific requirements. Agencies will issue an "Invitation for Bid" (IFB), much like an RFP in the commercial sector. Businesses will then submit sealed bids that are opened by a contracting officer in a public setting, read aloud and recorded. Contracts are awarded to the lowest bidder who is determined to be fully responsive to the needs of the government.
- Contracting by negotiations This is a more complex and time-consuming process. In certain cases, when the value of a government contract exceeds \$150,000 and when it necessitates a highly technical product or service, the government may issue an RFP. Typically, the government will request a product or service it needs and solicit proposals from prospective contractors on how they intend to carry out that request and at what price. Proposals in response to an RFP can be subject to negotiation after they have been submitted. If the government is merely checking into the possibility of buying, it may issue a Request for Quotation (RFQ). A response to an RFQ by a prospective contractor is not considered an offer, and consequently, cannot be accepted by the government to form a binding contract.
- Consolidated purchasing vehicles Many agencies have common purchasing needs such as software or offices supplies. To achieve economies of scale, purchases of certain types of products or services are centralized. In this "consolidated purchasing," acquisition vehicles are typically used, the most common being GSA Schedules or Government Wide Acquisition Contracts, called G-WACs. These centralized buying vehicles are negotiated by the government with awards to many vendors and used by multiple agencies.

# **Identify Your Product or Service**

Government coding systems: Knowing the codes that apply to your business will help you identify the government buying offices that have a need for your product or service and register and search for bid opportunities.

## North American Industry Classification System Code (NAICS):

The North American Industry Classification System (NAICS) is the standard used by Federal statistical agencies in classifying business establishments for the purpose of collecting, analyzing, and publishing statistical data related to the U.S. business economy.

www.census.gov/eos/www/naics/

## Federal Supply Classification Code (FSC):

The (FSC) is a four-digit code used by government buying offices to classify and identify the products, and supplies that the government uses and buys. https://public.logisticsinformationservice.dla.mil/H2/H2home.aspx

## Product Service Codes (PSC):

The (PSC) Group by the <u>lettering system</u> provides the product and service codes that will be used in the Federal Procurement Data System. Go to **https://www.acquisition.gov/PSC\_Manual**.



# **Learn Federal Contracting Procedures**

- In order to win federal contracts, you will want/need to become familiar with federal regulations
- Federal Acquisition Regulations (FAR) https://www.acquisition.gov/?q=browsefar
  - Part 8.4 Federal Supply Schedules
  - Part 12 Acquisition of Commercial Items
  - Part 13 Simplified Acquisitions
  - Part 14 Sealed Bidding
  - Part 15 Contracting by Negotiation
  - Part 19 Small Business Programs
  - Part 22 Application of Labor Laws to Government Acquisitions
- Defense Federal Acquisition Regulation Supplement (DFARS) www.acq.osd.mil/dpap/
- GSA's Regulations: <a href="https://www.acquisition.gov/browsegsam">https://www.acquisition.gov/browsegsam</a>
- 52.219 FAR Clauses





# GCBD 101 Part II

Como mercadearse con el gobierno federal utilizando: Capabilities Statement, SAM, FedBizOps, Futuros Contratos en Agencias

# What is a Capabilities Statement?

- A Capabilities Statement is a snapshot of your company that serves as a resume for your business.
- Capabilities statements are used to compare you with other vendors:
  - Many government agencies require that a Capabilities Statement be submitted with bids.
  - Similarly, prime contractors can require potential subcontractors to submit capabilities statements before doing business with them.
- Three standard types of capabilities statements are:
  - A one page fold-over used to open doors and make introductions.
  - A brochure that could be a part of a Request For Proposal response.
  - A detailed presentation used for capabilities briefings.



# What Else Can a Capabilities Statement Do?

- A Capabilities Statement's primary purpose is for marketing.
- The information in Capabilities Statements can be valuable when used in brochures, websites, and other promotional literature.
- When you add information about awards, certifications, and clients, the Capabilities Statement can:
  - Create a sense of trust.
  - Show maturity of your business.
  - Open doors for you
  - Attract customers to consider you
  - Serve as a focused electronic summary
  - Sets you apart from your competitors
  - Represent you in your absence
  - Proves you know & understand the market
  - Proves you know & understand this market
- Mitigates risk!



# **Capabilities Statement Format**

### A Capabilities Statement should be:

- **Brief** (only 1 or 2 pages), to the point, and specifically related to the individual agency's needs.
- **Visually interesting** with a graphic identity similar to your company's brand and logo.
- A searchable document that can be easily changed and sent as a PDF file.

# **Capabilities Statement**

Title this document

### CAPABILITY STATEMENT

Show your logo and contact information, with a specific person's name, phone and email.

This is a CONTENT guide, not a design guide. Add color & graphic elements as appropriate.

### Use this section title: Core Competencies

Short introduction statement relating the company's core competencies to the agency's specific needs followed by key-word heavy bullet points

Tips:

- No long paragraphs.
- Use 23 short sentences followed by keyword heavy bullet points
- . Create a new document for each agency, prime or teaming opportunity
- . Tailor each Capability Statement to the agency mission or specific opportunity
- Call this document a Capability Statement
- Preferably, this Capability Statement is one page, one side
- · Go to two sides only if absolutely necessary
- · Save and distribute as a PDF, not a Word, PowerPoint or other format
- · Keep the file format small, definitely under 1MB
- Usethe whole page, keep page margins small

### Section Title: Past Performance

List past customers for whom you have done similar work. Prioritize by related agency, to all federal to other government to commercial contracts. If the past projects do not relate to the targeted agency's needs, do not list it.

Tip: ideally, include specific contract details and contact information for immediate references. Include name, title, email, & phone.

### Section Title: Differentiators

Identify what makes you different from your competitors and how this benefits the targeted agency

Tip: Relate your key differentiators to specific needs of the agency, prime or teaming partner.

### COMPANY DATA

One very brief company description detailing pertinent data.

Tips: Readers will visityour web site for additional information. Make sure your web site is constantly updated and government-focused. Use graphics if they help tell your story and describe your fit with the target.

List Specific Pertinent Codes and Data:

- DUNS
- CAGE Code
- · NAICS (a reasonable number, fewer than 10)
- Socio-economic certifications: 8(a), HUB Zone, SBVOSB, WOSB.
- Accept Credit and Purchase Cards
- GSA Schedule Contract Number(s) and SIN
- Other federal contract vehicles
- BPAs and other federal contract numbers
- · Pertinent teaming agreements

Your logo, address, phone numbers (voice, mobile and fax) email, web site and other related contact information.

- Herramienta útil para mercadear su empresa.
- Instrumento critico en la contratación Federal.
- Le indica a los potenciales clientes quién es usted/compañía, qué hace su compañía, y por qué es diferente, la mejor para ser contratada.



### **Capability Statement**

### Your Logo Here

TargetGovTip: This is a content 6 design template. Show your logo and contact information, with a specific person's name, phone, and email.

### Core Competencies:

Tailor your Capability Statement to reflect your audience. An example first sentence is, [Your Company] is able to help the [Target Agency or Prime Contractor] in their requirement for [specific requirements].

Short introduction statement relating the company's core competencies to the approx's specific needs followed by keyword heavy bullet points.

### DESCRIPTION

- No king paragraphs
- . Use short sentences followed by keyword heavy bullet points
- . Create a new document for each agency mission or specific opportunity
- Call this document a Capability Statement.
- · Preferably, this Capability Statement is one page, one side
- . Go to two sides only if absolutely necessary
- . Save and distribute as a PDF, not a Word, PowerPoint, or other format

### Differentiators:

Identify what makes you different from your competitors and how this benefits the targeted agency.

Targetor Typ Relate your key differentiators to the needs of the agency, prime, or banning partner.

### Sample Differentiator Questions

- Why did your biggest customer want you?
- How and why is your company the best choice for the needs of this
  opportunity or agency?
- What is it about your services/products that make you stand out from the rest?

### Past Performance:

List past customers for whom you have done similar work. Prioritize by related agency, to all federal to all other government to commercial contracts. If the past projects do not relate to the targeted agency's needs, do not list.

TargetCov Tip Ideally, include specific contact information for immediate references. Include name, title, email, and phone.

### Company Data:

Company History One very brief paragraph of company description detailing pertinent facts.

TargetCovTip. Readers will visit your website for additional information. Make sure your website is constantly updated and government-focused.

### List Specific Codes:

- · DUNS
  - Socio-economic certificacions:
- B(a), HUB Zone, 3DVOB, etc.
   NAICS (all)
- CAGE Code
- Accept Credit and Purchase Cards
- GSA Schedule Contract Number(s)
- Other federal contract vehicles
- BPAs and other federal contract numbers
- State contract Numbers

### COMPANY NAME

### CAPABILITY STATEMENT

### CAPABILITIES

Write a brief introduction of your company's core capabilities and provide a bulleted, keyword heavy list of your products and services. This should not be the full history of your company, or your mission and vision statements; rather, try to write a sentence or two that clearly articulates the products or services you provide.

- Capability 1
- Capability 5
- · Capability 2

Capability 6

Capability 3

- Capability 7
- Capability 4
- Capability 8

### DIFFERENTIATORS

The Differentiators section is your opportunity to clearly define what makes your company different from all the rest and to explain why it matters.

- Quantified example 1
- · Quantified example 2
- Quantified example 3
- Quantified example 4
- · Quantified example 5

### PAST PERFORMANCE

Include a list of relevant projects/customers for which you have worked, as well as a very brief synopsis of the project. If possible, you should include the client's contact information, as well.

Client Name	Project	Contact Information		
Client 1	Provided A and B over a period of	Jane Doe, Director,		
	XX years months to	888-867-5309,		
	address resolve improve X and Y.	jdoe@companya.com		
Client 2	Developed and executed C and D utilizing H, I and J technologies.	Sally Doe, COR, 888- 867-5309, sdoe@agency.gov		
Client 3	implemented this and that and continue to provide ongoing support and maintenance.	John Doe, CTO, 888- 867-5309, Jobe@companyd.com		

# COMPANY

- License Numbers
- Federal ID (TIN or EIN)
- Socio-economic certifications: 8(a), HUB Zone, SDVOB, MBE, etc.
- Industry Certifications: ISO, CMM1, etc.
- Relevant Codes (Just the numbers, not the description): NAICS, SIC, UNSPSC, CAGE, HIS, etc.
- GSA Schedule Contract Number
- Contract Vehicles
- Contract Numbers

Contact Name Title Phone:

Mobile:

Email:

### www.yoururl.com

Corporate Office Address 1 Address 2 City, State Zip

Your address, phone numbers (voice, mobile, and fam), email, website, and other related contact information

# SECOND NATURE ART AND FRAMING

QUALITY FRAMING FOR ART, MIRRORS, CERTIFICATES PLAQUES AND PRINTS

### Company Overview

Second Nature Art and Framing is a full service art, framing and matting supplier with retail operations in Hastings and manufacturing facilities in San Juan PuertoRico Established in 2001, the company provides quality products and services to the xxxxxx and xxx metropolitan area and to large national corporations. We have met the product specifications, packaging, handling, storage, shipping and delivery requirements of major clients at multiple locations throughout the xxx . We have factory production, logistics and support capabilities to supply the national marketplace.

We are specialists in wood frames, molding, home decor, office accessories, picture frames, framed art, prints, maps, photos, certificates, awards, mirrors, portraits, plaques, custom wood products, glass, acrylic, fabrics, mats, liners, and wood molding.

Second Nature prides itself in quality workmanship at affordable prices from custom projects to factory production meeting high volume requirements. The management and principal staff at Second Nature have over 40 years experience in project management, custom framing design, matting, layout and manufacturing production. We undertake commercial projects, government supply contracts and subcontracts for framing and matting as well as related services.

### SBA SMALL BUSINESS

Second Nature is an experienced and quality source for government contracting officers and purchasing agents to meet statutory obligations requiring supplies and services procurements from small business. We actively seek teaming arrangements with other small businesses and prime contractors in the building supply, interior decorating, construction management and building rehabilitation businesses.

### Supplies and Services

- Custom Frame Design
- Custom Frame Layout
- Framing Selection for Artwork, Mirrors, Certificates, Awards, Plaques and Prints
- Matting
- Interior Decorating Consulting
- Installation Services
- Volume Factory Production
- Complete Assembly
- Merchandising Consultation
- Artwork Custom Wood and Metal Working
- Shipping
- Delivery

### Past Performance

Through our operations in San Juan, P.R., Second Nature has supplied custom traming and manufacturing services for the Minneapolis Metropolitanarea for the last 5 years. Our retail store houses a full selection of contemporary interior art, metal and wood frame stock, several varieties of matting and custom design and framing services. A typical project involves a close working relationship with the customer, integrating individual decor and artistic preferences into the design project to client specifications.

Second Nature Manufacturing facilities in Ponce, P.R. have serviced our retail outlet and large Midwest stores with high volume framed art for interior decorating since 2001.

### **Facilities**

3000 Sq. Ft. Retail Store in San Juan Puerto Rico

5000 Sq. Ft. Manufacturing Facility in Ponce, P.R. featuring Lesome Precision Double-Cut Saw Capability for up to 6' wide molding

NAICS Codes: 442299 - All
Other Home Furnishings 337211 - Wood
Office Furniture Manufacturing 339999 All Other Miscellaneous Manufacturing
423220 - Home Furnishing Merchant
Wholesalers 423930 - Recyclable
Material Merchant Wholesalers 424990
- Other Miscellaneous Non durable
Goods Merchant Wholesalers

**DUNS: 100543XXXX** 

CAGE CODE: 6HXX56

CONTACT: ANGEL EJEMPLO

(787)XXX-XXXX EMAIL:XXXXX@XXXXXXXXX.COM



120 EAST SECOND STREET, San Juan, Puerto Rico 009xx

**EXAMPLE** 

# **Capabilities Statement Contents**

# Include the following information in your Capabilities Statement:

- 1. Core competencies. Introduce the company's core competencies and relate those to the customers' specific needs.
- 2. Past performance. Describe similar work you have performed for past customers.
- **3. Differentiators.** Discuss unique techniques or approaches that are part of your business.
- **4. Corporate data.** List your business details:
  - Facilities or Office Locations. List all significant and strategically placed office locations.
  - **Company data.** Include the size of your firm, your revenue, your available resources, your insurance and bonding capacity, and the typical geographic area you serve.
  - **Contact information.** Include physical address, contact person details, office telephone, office fax, email address, etc.
  - Relevant codes. List DUNS, CAGE, NAICS, NIGP, or other codes.



# **Always Keep Your Capabilities Statement Current**

- Once you have a Capabilities Statement (whether online, hardcopy, or both), make enough copies that you can readily distribute it.
- Update your Capabilities Statement regularly to include current products, services, and other corporate information.

# A Capabilities Statement...

- A Capabilities Statement is an important element in marketing and promoting your business.
- A Capabilities Statement informs your existing and potential customers about your business' capabilities, including:
  - Who you are.
  - What you sell.
  - What core competencies you bring to the table.
- A Capabilities Statement includes specific information about:
  - Your products and services.
  - Your qualifications, credentials, and differentiators.
  - Your corporate data.



# What Is an Elevator Speech (or Pitch)

"What do you do?" - That question represents a golden opportunity for you to market yourself and your business to a potential client. In most cases you have just a few seconds – about as long as it takes for an elevator to travel from the lobby to the penthouse - to get your message across and engage your listener's interest. Your elevator speech should be between 30 seconds and two minutes long and you should be able to adapt it on the fly to the situation.

# Why Do I Need One?

• If you're fumbling for words when asked that question, you need to take the time to develop an elevator speech. Be prepared to articulate what you do and most importantly, why a client would choose you over your competition.

# **Elevator Speech Components- who, what, why**

- Who am I?
- What business/field/industry am I in?
- What group of people do I service? In what capacity do I serve?
- Why is my business/product or service better than the rest?
- What makes me different from the competition?
- What benefits do I offer my customers?

# **Prior to the event -Perfect Your Buyer Meeting**

Prepare what you will say about your business in your face-to-face meeting. You will have ten minutes with the buyer.

Suggested Matchmaker appointment schedule:

- 3 minutes...introduce yourself, exchange business cards, and give an overview of your business (Elevator Speech).
- 4 minutes...describe your products/services, track record, successes What do you want them to remember about your business?
- 3 minutes...find out what opportunities you have with the buyer and find out how to follow-up



## **Get Feedback and Practice Your Pitch**

- Another element in the process is to get feedback on your pitch from fellow stakeholders, employees, or someone not as close to the business as you are. Modify your pitch based on this feedback, and then rehearse and familiarize yourself with it. This absolutely involves reading it out loud. As a goal, aim for delivering your pitch in 30-45 seconds, longer than that and you'll need to head back to the drawing board.
- You could also try writing key words or phrases from your elevator pitch on a prompt card that you can pull out before meetings to refresh your memory.

# A Capabilities Statement...

- A Capabilities Statement is an important element in marketing and promoting your business.
- A Capabilities Statement informs your existing and potential customers about your business' capabilities, including:
  - Who you are, What you sell, What core competencies you bring to the table.
- A Capabilities Statement includes specific information about:
  - Your products and services, Your qualifications, credentials, and differentiators, Your corporate data.
- The information in Capabilities Statements can be valuable when used in brochures, websites, and other promotional literature.
- When you add information about awards, certifications, and clients, the Capabilities Statement can:
  - Create a sense of trust, Show maturity of your business.





Al igual que para las ventas al sector privado, venderle al Gobierno Federal requerirá de esfuerzos de mercadeo



# SIN MERCADEO NO HAY VENTA

## Transfondo del Mercadeo



David Ogilvy 1911-1999 El padre de la Publicidad.

"Si estas intentando persuadir a alguien para que haga algo, o compre algo, parece que es mucho más efectivo utilizar su lenguaje, el lenguaje en el que piensan quienes te escuchan."

# SIGLAS - Entendiendo el "idioma federal"

- SBTDC Small Business and Technology Development Center
- **SAM** The System for Award Management
- **CAGE Code** -Commercial And Government Entity Code
- DCMA -Defense Contract Management Agency
- **DLA** -Defense Logistics Agency
- **DFARS** -Defense Federal Acquisition Regulation
- DUNS- Data Universal Numbering System
- FAR -Federal Acquisition Regulation
- **DOD** Department of Defense
- GSA General Service Administration
- NAICS North American Industry Classification System
- ORCA -Online Representations and Certifications Application
- SBA -Small Business Administration
- **SIC-** Standard Industrial Classification Codes
- **VA** Department of *Veterans Affairs*
- TPIN- Trading Partner Identification Number



- · Escoja sus armas de mercadeo.
- Escoja las herramientas que se sienta cómodo.

# **Herramientas Disponibles**

 Relaciones Públicas, Flyers, Brochures, Pagina Web, Correo Electrónico, Foros en Internet, Periódico, radio Televisión, etc...













# **Market Your Company**



# www.sam.gov

<u>Forgot Username?</u> <u>Forgot Password?</u>

ur Create an Account

LOG IN

HOME

SEARCH RECORDS

DATA ACCESS

GENERAL INFO

HELP

### CREATE USER ACCOUNT

Your CCR username will not work in SAM. You will need a new SAM User Account to register or update your entity records. You will also need to create a SAM User Account if you are a government official and need to create Exclusions or search for FOUO information.

Create User Account

### REGISTER/UPDATE ENTITY

You can register your Entity (business, individual, or government agency) to do business with the Federal Government. If you are interested in registering or updating your Entity, you must first create a user account.

Register/Update Entity

### SEARCH RECORDS

USER NAME

All entity records from CCR/FedReg and ORCA and exclusion records from EPLS, active or expired, were moved to SAM. You can search these records and new ones created in SAM. If you are a government user logged in with your SAM user account, you will automatically have access to FOUO information.

PASSWORD

Search Records

WHAT IS SAM?

Need Help?

The **System for Award Management** (SAM) is a **Federal Government owned and operated** free web site that consolidates the capabilities in CCR/FedReg, ORCA, and EPLS. Future phases of SAM will add the capabilities of other systems used in Federal procurement and awards processes.

### NEWS AND ANNOUNCEMENTS

### SAM Management Moves to GSA FAS and CIO

Click on General Info and go to the News and Announcements section for the full story.

Can I use my CCR username in SAM? Click <u>HERE</u> to find answers to this and other top questions.

### USER GUIDES/HELPFUL HINTS

Additional information, such as a full User Guide, Quick Start Guides, Helpful Hints, and Webinars are available on the HELP tab.

### Service Desk

URL: http://www.FSD.gov

### FORMER CCR REGISTRANTS

If you had an active record in CCR, you have an active record in SAM. You do not need to do anything in SAM at this time, unless a change in your business circumstances requires updates to your Entity record(s) in order for you to be paid or to receive an award or you need to renew your Entity(s) prior to its expiration. SAM will send notifications to the registered user via email 60, 30, and 15 days prior to expiration of the Entity. To update or renew your Entity records(s) in SAM you will need to create a SAM User Account and link it to your migrated Entity records. You do not need a user account to search for registered entities in SAM by typing the DUNS number or business name into the search box.

# Register your company

SAM | System for Award Management 1.0

IBM v1.610.20130129-1039 WWW4

n.







Note to all Users: This is a Federal Government computer system. Use of this system constitutes consent to monitoring at all times.

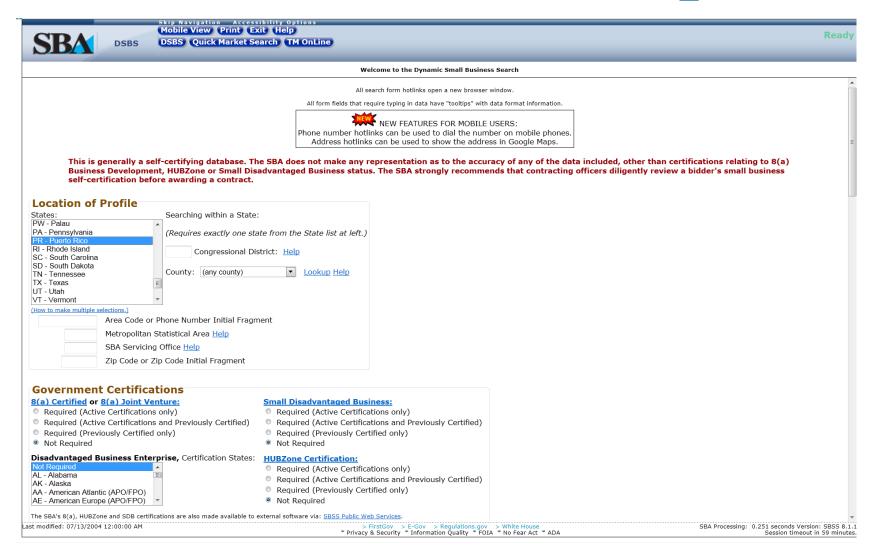
# **Register in SAM - Selling to the Government**

- The System for Award Management, more commonly known as SAM, is the primary source for agencies to learn about prospective vendors.
- SAM is a government-maintained free database of companies wanting to do business with the government. This database is a marketing tool for businesses and a searchable list of prospective vendors for the government.
- A firm must register in the SAM system to participate as a seller in the federal space. Further, a firm's profile in SAM must be updated at least once every 12 months for the profile to stay active.
- Completing an accurate and appealing small business profile in the government's SAM system is an important, foundational step in marketing your goods and services to the federal government

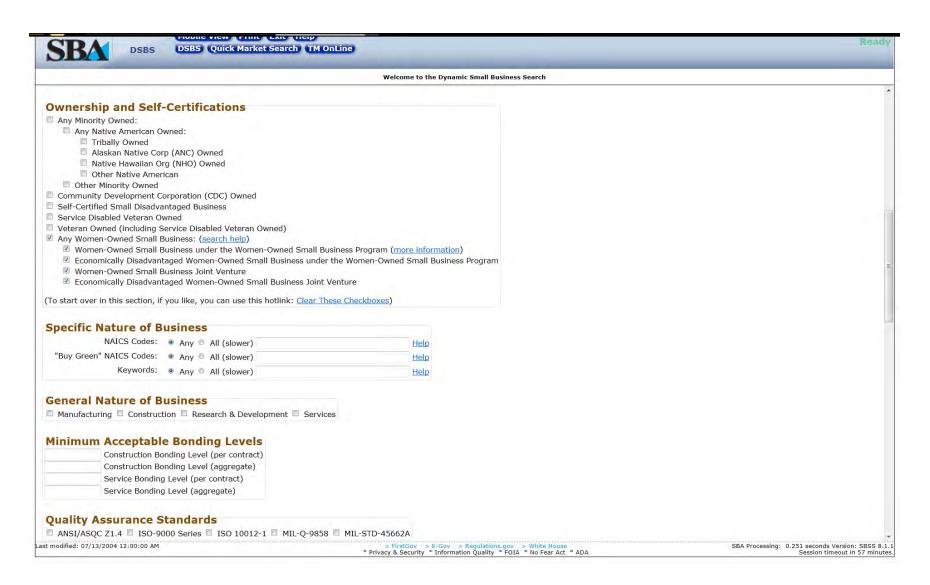
# Develop a Compelling Small Business Profile Selling to the Government

- SAM profile is important. Small businesses should:
  - Learn as much as possible about the SAM system
  - Access the SAM site and perform multiple searches as if you were hiring a firm similar to your business
  - Treat your profile as if it were your business resume
  - Get feedback about your SAM profile and revise it accordingly
  - Update your profile annually or sooner if necessary

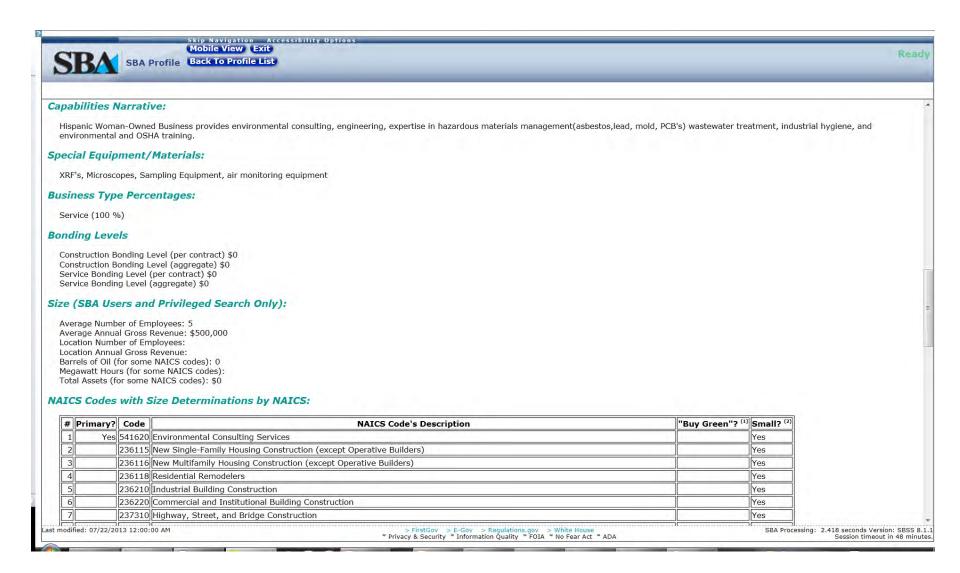
HTTP://DSBS.SBA.GOV/DSBS/SEARCH/DSP\_DSBS.CFM















Mobile View Print Exit Help

DSBS Quick Market Search TM OnLine

Read

SBA Search Results

#### Table Listing, where

the profile location is in: Puerto Rico;
because criteria include SBA certification(s), profile statuses are expanded;
the profile's status can be Active or Inactive;
the profile may have expired in SAM;
the business is not necessarily registered in SAM (no CAGE code issued yet);
the business is not necessarily small;
the firm is currently 8(a)-certified or an 8(a) Joint Venture;
and randomized by original start time of search: 2014-01-24 06:46:24 PM.

Data validation took 0.01 seconds. The count and search queries took 1.93 seconds and 2.64 seconds, respectively.

Displaying profiles 1 - 25 (of 89 profiles matching criteria):

View	Name and Trade Name of Firm	Contact	Address and City, State Zip	Capabilities Narrative				
1	ARTURO	ARTURO SANTIAGO- RIVERA	CAN THAN DR 00021-1620	Provide technical services to Architects, Engineers, Contractors and Developers Firms in the areas of architecture, ada compliance, construction cost estimates, construction inspection, contract administration, construction management, scheduling.				
2		EDWARD PREVIDI	16 CALLE BELEN ALTURAS SAN PATRICIO GUAYNABO, PR 00968-3125	We provide engineering services consulting.				
3		MILDRED SANTIAGO		Hispanic Woman-Owned Business provides environmental consulting, engineering, expertise in hazardous materials management(asbestos,lead, mold, PCB's) wastewater treatment, industrial hygiene, and environmental and OSHA training.				
4	COMMERCIAL DIVERS, INC.	JOSE ACEVEDO	1326 SALUD ST STE 503 PONCE, PR 00717-0000					
<u>5</u>		JAIME MENENDEZ		Control, Instrument and electrical Installation Smart Building, automation control, process Automation				
<u>6</u>	GUAYNABO SHEET METAL WORK INC	GAMALIEL PEREZ	CARR 20 KM 5 SECTOR CUBITAS GUAYNABO, PR 00969-0966	Sheet metal work manufacturing from purchased metal				
<u>Z</u>	AVID CONSULTING ENGINEERS INC	JUAN A. LUGO	1570 PARANA ST SAN JUAN, PR 00926-0000	Project Management Project Inspection Construction Design Consulting				
8	AURORA INDUSTRIES, LLC	Ron Harrison	PASARELL INDUSTRIAL PARK, RD 778, STR.11 COMERIO, PR 00782-0000	INACTIVE LOCATION				
9	INVOVENIMARE INC. I	Carlos M Melendez		We are a strategic and technical consulting group focused on bringing processes and technology into line with organizational goals. We work with our clients to determine the strategies that will allow their business to operate efficiently.				
10	Rich Cleaning &	CUREL SANTOS	Carr 176 Km 6 Bo Cupey Alto					

Last modified: 05/23/2013 12:00:00 AM

> FirstGov > E-Gov > Regulations.gov > White House

SBA Processing: 4.842 seconds Version: SBSS &



# **Market Research Center of Excellence (MRCOE)**

**MRCOE:** Overview



**Problem Statement:** Due to inadequate data access, inconsistent processes, and difficulties performing thorough market research, acquisition professionals lack the decision making information necessary to maximize utilization of small business.

#### BBP Action

 Establish and deploy an improved suite of market research tools that will empower the workforce in market research execution, analysis, goal management, future needs forecasting, and industry engagement

#### Goals

- Streamline and automate small business performance monitoring and the market research process
- Increase small business participation through the use of more effective use of market research

#### Targeted Users

- Leadership
- Program Managers
- Contracting Officers
- Small Business Professionals



# **Market Research Center of Excellence (MRCOE)**

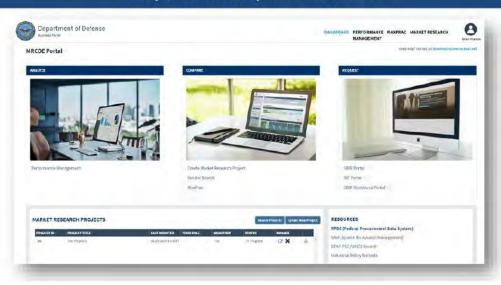
**MRCOE: Status Update** 



As of February 1, we are deployed in the eBusiness environment All that is needed to access the site is a DoD CAC From the Dashboard users can reach:

- Performance Management
- Market Research
- MaxPrac, and
- Vendor Search

https://ebiz.acq.osd.mil/mrcoe





# **Key Acquisition Players**

- Program Staff Request services and develops the program specifications
- Contracting Officer- Issues solicitation, conducts procurement
- Small Business Specialist Key information and referral source
- PCRs SBA Staff that reviews requirements for small business participation and serve as your advocate
- Competition Advocate Encourages Full & Open Competition

#### **Market Your Company**

- To effectively market your company's product or service:
  - Identify your customers
  - Research their requirements
  - Learn federal procurement regulations
- Present your capabilities directly to the federal activities and large prime contractors that buy your products and services
- Attend procurement conferences, business expos and business matchmaking events
- Add details to your SAM/Dynamic Small Business Search (DSBS) profile (e.g., GSA schedule number, commercial customers, federal customers, special capabilities).
- Show contracting officers that your company is a good match for their needs and requirements



#### **Market Your Company**

- Target Your Customer: Who buys your product or service? How do they buy? When do they buy?
- **Know the Rules:** Federal Acquisition Regulations, contract requirements and specifications
- **Perform as Promised:** On-time delivery, Good Quality, at a Fair Price
- Standard of Excellence
- Pleasantly Persistent



#### **Important!**

- Know your customers
  - Use agency web sites to research
- Know your competitors
  - •Use SAM/DSBS to identify your competitors and learn more about them
- Know yourself especially what you can and cannot do
  - •Many small businesses get into trouble not knowing their own limitations
  - •Seek teaming arrangements with companies whose expertise complements your own





# Network - Learn from the Wisdom of Others Selling to the Government

- A firm can waste a lot of time and expend unnecessary resources if it doesn't understand how to play in the federal contracting arena
- Knowledge is everything
- Network and cultivate relationships with people experienced in the contracting space

## **The Federal Buying Cycle**

#### ▶ 1<sup>st</sup> Quarter (Oct-Dec)

- Beginning of Fiscal Year
- Limited activity within agencies
- Forecasts published
  - Best time to market

#### 2<sup>nd</sup> Quarter (Jan-Mar)

- Acquisition Fedbizops
  - Sources sought
  - Pre-solicitations
  - Forecasts updated
  - Draft RFPs
  - RFIs
  - RFQs
- Budgets usually approved

#### → 3<sup>rd</sup> Quarter (Apr-Jun)

- Annual OSDBU/Other Small Businesses Procurement Conference
- Flurry of procurement activity

#### 4<sup>th</sup> Quarter (Jul-Sep)

- Award activity
- Monies obligated before end of fiscal year (to avoid losing funds)



# How to Identify Contract Opportunities

#### **How do you find Government customers?**

#### 1. Federal Procurement Data Systems (FPDS)

 The Federal Procurement Data Center (FPDC), part of the U.S. General Services Administration, operates and maintains the Federal Procurement Data System (FPDS). The FPDS is the central repository of statistical information on Federal contracting. The system contains detailed information on contract actions over \$25,000 and summary data on procurements of less than \$25,000. Executive branch departments and agencies award over \$300 billion annually for goods and services. The system can identify who bought what, from whom, for how much, when and where. By researching this database, you can find potential customers. If you know that a particular agency contracted for a service that you can provide

www.fpds.gov/

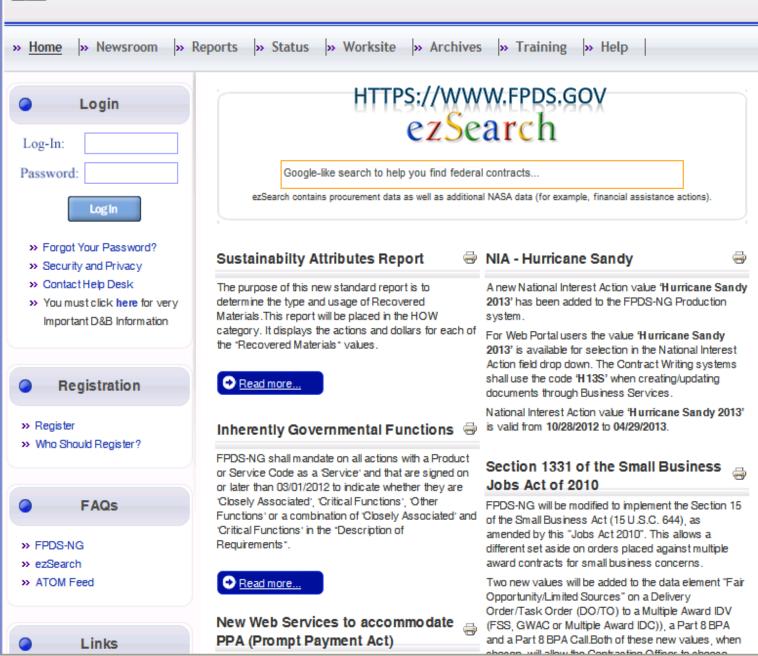
# Federal Procurement Database Systems Next Generation

- Federal Procurement Data Service Next Generation (FPDS-NG) is the repository of all federal contracting data for contracts. With this system, you can learn the following bouth federal contracting opportunities:
  - What agencies have contracting opportunities:
  - What they bought
  - Which contractors have contracts?
- Visit https://www.fpds.gov/fpdsng\_cms/

In addition, there are over 50 standard reports you can run, as well as specialized reports that allow you to request information using over 160 customized fields.



#### Federal Procurement Data System - Next Generation



**Top Requests** 

» Recovery Report » Hurricane Sandy Report

» Hurricane Irene Report

» Hurricane Earl Report » Gulf Oil Spill Report

» Haiti Earthquake Report

» Hurricane Katrina Report

>> Other Hurricane/Disaster Relief

Latest News

>> Sustainabilty Attributes Report

» Hurricane Rita Report

» Upcoming Releases

» NIA - Hurricane Sandy

Functions

>> Inherently Governmental

>> Section 1331 of the Small

>> New Interagency Contract

>> Software Releases

Directory (ICD)

Payment Act)

» New Web Services to

» Data Management Fixes

Business Jobs Act of 2010

accommodate PPA (Prompt

» Pacific Earthquake/Tsunami

#### **How do you find Government customers?**

# 2. FedBizOpps (FBO) - Governmentwide Point of Entry for Procurement Opportunities

FedBizOpps (Federal Business Opportunities), which is management by the General Services Administration, has been designated as the single source for federal government procurement opportunities that exceed \$25,000. As of Sept 30, 2003, DoDBusOpps has been migrated to this system. Vendors do not need to register, nor do they require a username and password, to begin using FedBizOpps.

For vendors, the FedBizOpps system provides:

- 1. The ability to browse active procurement notices by Posted Date, Classification Code, Set-Aside Type, as well as awards, for a particular Agency/Office/Location.
- 2. The ability to search for procurement notices through the use of the FBO Synopsis/Award search page.
- 3. An Email Notification Service (Vendors Notification Service), which allows vendors to receive daily email notifications of procurement notices by Agency/Office/Location, Procurement Classification Code, Set-Aside Type, or Place of Performance Zip Code.
- 4. An Interested Vendors Module (Bidder's List) to promote teaming opportunities for vendors.
- 5. An FBO Data feed File, which provides daily posting data in html format. The Data feed file is available free-of-charge from the FBO ftp site at http://fedbizopps.gov. The file follows the naming convention FBOFeedyyyymmdd" and includes all eight types of synopses presolicitation, modification to a previous notice, award, sources sought, foreign government standard, sale of surplus property, special notice and combined synopsis/solicitation. The file record formats comply with the seven template formats specified on the FBO website in the General Information-Interface Description. If you experience problems with downloading files, please contact the FedBizOpps support desk at fbo.support@gsa.gov or toll-free at 877-472-3779.

www.fedbizopps.gov



#### **How to Identify Contract Opportunities**



- Federal Business Opportunities (FedBizOpps) (FBO) is the exclusive official source to identify federal contracts over \$25,000 www.fbo.gov
- Demonstration Videos Training videos are available to familiarize users with the features and functionality of the new FBO
  - Increased use of Sources Sought Notices in the FBO Become familiar
    with and Respond to these notices. Pay attention to what specifically the
    agency is asking for in the notice.
  - Large contract awards and special notices (e.g., procurement conferences) are also publicized in the FBO.
- Federal Agency Procurement Forecasts: Home Pages/Small Business Information/ Business Opportunities/Procurement Forecast

www.fbo.gov



# **Federal Business Opportunities**

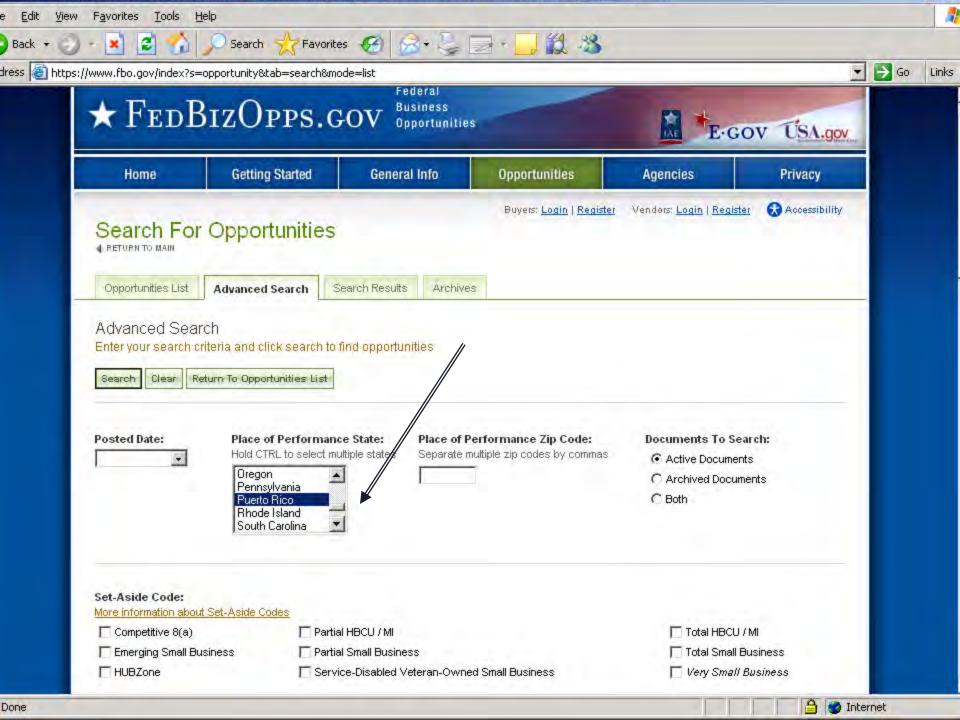




#### **FPB Demonstration Videos**











General Information

Document Type: Service Disabled Veteran

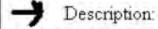
SetAsides: 8A, HubZone, Disabled Veterans

Naics Code:



GSA/PBS/2PMC-B, 625

Street, 7th floor, Brooklyn, NY 11232.



The primary purpose of this proposed contracts is to provide services for projects located within the geographic boundaries Puerto Rico and Virgin Islands.

Point of Contact: Angel Contrato (787)xxx-125-xxxx email:acontrato@gsa.gov





Register to Receive Notification



# FBO.gov is Transitioning to beta.SAM.gov





#### beta.sam.gov



#### WHAT TO EXPECT

FedBizOpps.gov (FBO.gov) will be decommissioned and its critical functionality will be transitioned into beta.SAM.gov in the first quarter of the 2020 fiscal year.

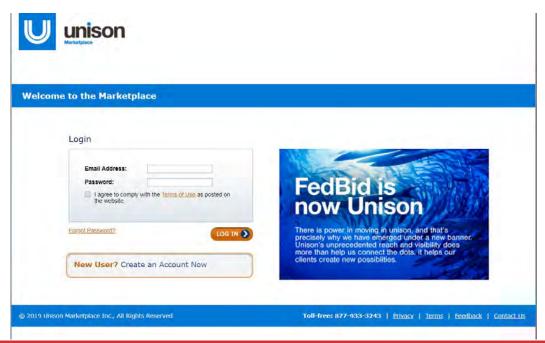
Once the transition is complete, beta.SAM.gov will have the same federal business opportunity capabilities that are found today in FBO.gov. There also will be improvements, such as:

- The ability to search for opportunities by number, keyword, or location for more precise results (including easy-to-use search filters)
- Easy to read headers that will allow you to reference key information quickly
- The option to access previous versions of opportunity notices with one click
- The ability to set up notices, with a simple click, that will notify you when frequently used contract opportunities are updated
- The ability to manage alerts easily through a new user workspace (frequency, turn on/off)
- A user-friendly design with logical navigation and industry best practices embedded
- Shared login, search, workspace, data services, reports, and a design that will allow you to leverage other IAE system data easily



#### https://marketplace.unisonglobal.com

- Unison Marketplace is an online tool used by government agencies and the private sector, where qualified vendors compete to provide simple goods and services.
- More than 75 federal agencies are currently buying through Unison Marketplace.
- Free registration/participation and no out-ofpocket costs to Sellers.





#### **ACQUISITION CENTRAL**

#### Website for All Things Acquisition

- The web site for the federal acquisition community and the government's business partners.
- Designed to create an easily navigable resource.
- From this site you can access shared systems and tools to help you conduct business efficiently.
- From here you can learn about regulations, systems, resources, opportunities, and training.

www.acquisition.gov/





Home

Federal Acquisition Regulation (FAR)

Supplemental Regulations

**Acquisition Systems** 

Archives

Policy Network

# Disaster Response Registry Information

READ MORE



Disaster Response Registry Information





Activity **Address Codes** 



FAN In A Minute: Episode One

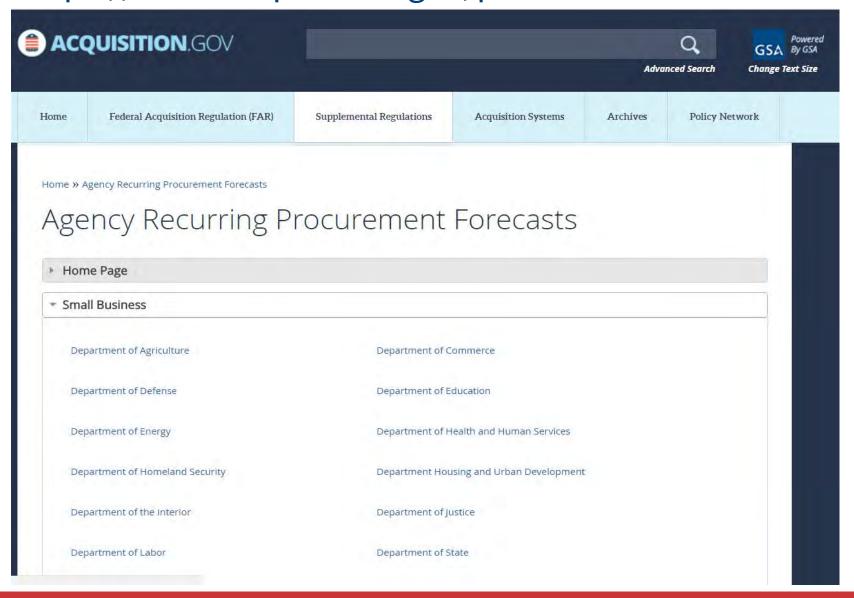


FAN In A Minute: Episode



FAN In A Minute: Episode Three

https://www.acquisition.gov/procurement-forecasts





www.dm.usda.gov/smallbus/forecast.htm





1	АВ	С	D	Е	F	G	Н	1	J	K	L	M	N
.	US Dept of Agriculture												
	Forecast 2018 as of November 17, 2017												
1	Procurements												
5	NAICS Code Product	s Source of Supply Vendor Type Price Range Quarters City					State	State Agency Organization Contact					
5	923110 2nd Phase Educational Modul	es		С	ANY	Α	3 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
7	115310 Cohesive Wildland Fire Strates	gy		С	ANY	В	3 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
3	541712 Forest Health Development Pr	rogram		C	ANY	В	2 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
9	541690 Future of the PR Forest			С	ANY	Α	2 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
0	541690 GIS Lab Forest Health Project			С	ANY	Α	1 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
1	541690 Guide on Native Trees PR & V	I Final Phase		С	ANY	Α	3 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
2	541712 PR Forest Health Monitoring			С	ANY	В	2 Sa	n Juan	PR	USDA	FS	AMELIADAVILA@FS.FED.US	
3	541511 Information Management ESF	RI Blanket Purd	chase Agreement	N-DO/TO	ANY	В	1 To	ngass National Forest	AK	USDA	FS	DKOELLING@FS.FED.US	
4	541611 Regional Leadership Team Fac	cilitator Calend	dar Year 2018	VSB	ANY	В	2 Jui	neau	AK	USDA	FS	DKOELLING@FS.FED.US	
.5	811212 Pitney Bowes Postage Meter I	Mtce		SB	ANY SB	Α	1 Jui	neau	AK	USDA	FS	DKOELLING@FS.FED.US	
6	811212 Copier Maintenance for Region	onal Office Prin	nters	SB	ANY SB	Α	1 Jui	neau	AK	USDA	FS	MKANAN@FS.FED.US	
7	115310 Timber Sale Preparation and V	/aluation Cont	ract 1	SB	ANY SB	В	3 To	ngass National Forest	AK	USDA	FS	KIMTOLAND@FS.FED.US	
8	511120 Log Price Report Database Su	bscription		SB	ANY SB	Α	1 Jui	neau	AK	USDA	FS	DKOELLING@FS.FED.US	
9	115310 Timber Sale Preparation and V	/aluation Cont	tract 2	SB	ANY SB	В	3 To	ngass National Forest	AK	USDA	FS	KIMTOLAND@FS.FED.US	
0	336612 Cordova Ranger District Work	skiff		SB	ANY SB	В	2 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
1	336611 Cordova Ranger District Airbo	at Number 24	01 Maintenance	SB	ANY SB	Α	2 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
2	336310 Cordova Ranger District 15 ho	rse power out	tboard replacement	N-DO/TO	ANY	Α	2 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
3	115310 Knowles Head variable thinning	ng of secondar	y spruce growth, 20	SB	ANY SB	C	3 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
4	561790 Cordova Ranger District Snow	plow and San	ding	SB	ANY SB	Α	1 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
5	561730 Cordova Ranger District Lands	scaping and M	owing	SB	ANY SB	Α	1 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
6	238910 Cordova Ranger District Annua	al Road Maint	enance	N-DO/TO	ANY	Α	1 Co	rdova	AK	USDA	FS	DKOELLING@FS.FED.US	
7	621999 Cordova Ranger District Annua	al Hearing Tes	t	SB	ANY SB	Α	1 Co	rdova	AK	USDA	FS	BEWELCH@FS.FED.US	
8	562991 Crooked Creek Visitor Center	Porta Potty re	ntal Valdez, Summe	SB	ANY SB	Α	1 Va	ldez	AK	USDA	FS	BEWELCH@FS.FED.US	
9	562991 Cordova Ranger District Toilet	t Pumping Serv	rice	SB	ANY SB	Α	3 Co	rdova	AK	USDA	FS	BEWELCH@FS.FED.US	
0	481211 Cordova Ranger District Air Tr	ansportation !	Services	N-DO/TO	ANY	В	3 Co	rdova	AK	USDA	FS	DENISEMURPHY@FS.FED.US	
1	561790 Seward Ranger District Sandin	g Services		SB	ANY SB	Α	1 Se	ward	AK	USDA	FS	BEWELCH@FS.FED.US	
2	238910 Glacier and Seward Ranger Dis	stricts Annual	Road Maintenance	N-DO/TO	ANY	В	1 Gla	acier/Seward	AK	USDA	FS	DKOELLING@FS.FED.US	
3	562991 Glacier Ranger District Toilet F	Pumping Servi	ce	SB	ANY SB	Α	1 Gla	acier	AK	USDA	FS	BEWELCH@FS.FED.US	
4	562119 Seward Ranger District Road E	Brushing		N-DO/TO	ANY	В	1 Se	ward	AK	USDA	FS	DKOELLING@FS.FED.US	
5	611699 Fire Arms Training			N-DO/TO	ANY	Α	1 Gir	dwood	AK	USDA	FS	BEWELCH@FS.FED.US	
4	DEL 2018 USDA Pivot 2018 USDA Procur	ements Abbr	eviations / Col Heads	-7									



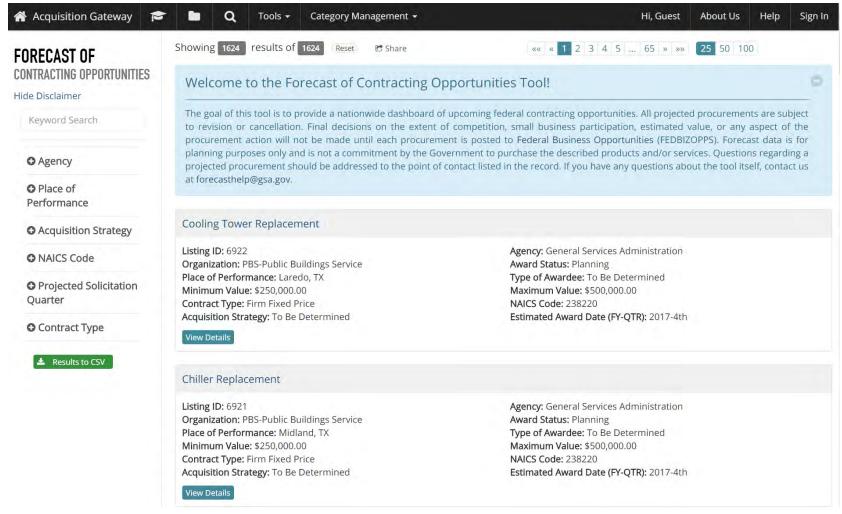
#### **Procurement Opportunity Forecast**

WWW.TRANSPORTATION.GOV/OSDBU/PROCUREMENT-FORECAST/SUMMARY/2017





www.gsa.gov/portal/content/232923



HTTPS://HALLWAYS.CAP.GSA.GOV/APP/#/X/FORECAST-OF-CONTRACTING-OPPORTUNITIES



### **USASpending.Gov**

USASpending.gov is your source for information about government spending through contracts awarded by the federal government. The website is a searchable database that contains information for each federal award, including:

- Name of the entity receiving the award
- Amount of the award
- Transaction type and funding agency
- Location of the entity receiving the award
- Unique identifier of the entity receiving the award
- This information can be used to help you identify procurement trends within the federal government and potential opportunities.









# Offices of Small and Disadvantaged Business Utilization (OSDBU)

- Many federal agencies have what is known as an Office of Small and Disadvantaged Business Utilization (OSDBU) or an Office of Small Business Programs (OSBP). These offices work within their agencies to identify opportunities to incorporate small businesses as vendors to their agencies. Each agency releases a forecast of anticipated procurement activities that includes potential small business opportunities.
- Once you have reviewed an agency forecast and used systems like FPDS and USASpending.gov to discern if there may be opportunities at a specific agency, it can be beneficial to reach out to the OSDBU to build a relationship with the agency. Additionally, each OSDBU holds trainings and events to help small businesses identify if there are opportunities with the agency. To learn more about OSDBUs and events.

# Offices of Small and Disadvantaged Business Utilization (OSDBU)

- The goal of the OSBDU offices is:
  - to advocate for and manage the small business utilization programs for their organization.
- The Director of the OSDBU:
  - primary advocate responsible for promoting the maximum practicable use of small business within the Federal Acquisition process.
- The OSDBU is tasked with:
  - ensuring that each Federal agency and their large prime vendors comply with federal laws, regulations, and policies to include small business concerns as sources for goods and services as prime contractors and subcontractors.
- Federal OSDBU Offices/Small Business Specialists: visit agencies sites and use their search toll using the keyword OSDBU.



# **Prepare Your Offer**

- 3 Rules for a solicitation: Read it...Read it...Read it!!!
- Request a Procurement History
- Attend Pre-Bid Meetings & Walk-Throughs
- Get clarification of ambiguities
- Proofread your proposal
- Submit it on time!



# **Types of Solicitations Proposal Preparation**

- Government contracting is big business
- Bid package is usually a set of documents to which a bidder would develop a responsive proposal
- Solicitations used by the government typically come in three formats
  - Request for Quote (RFQ)
  - Request for Proposal (RFP)
  - Invitation for Bid (IFB)

# **Request for Quotation (RFQ)**

### **Proposal Preparation - Types of Solicitations**

- RFQ is informational -- used by the government to obtain information and quotations
- Estimated value of the government's need is expected to be under \$150,000 and simplified acquisition procedures will apply
- RFQ may also be used in circumstances where simplified acquisition procedures are not used
- Bid package typically includes Standard Form 18 (SF18)

## **Request for Proposal (RFP)**

### **Proposal Preparation - Types of Solicitations**

- RFP will result in a negotiated contract
- Proposals are often discussed and negotiated with government buying units and pricing, technical requirements and deliverables are subject to change
- Bid package typically includes Standard Form 33 (SF33) or Standard Form 1447 (SF1447)
- Electronic procurement systems, such as GSA's eBuy
  - offer a fully electronic RFQ/RFP system

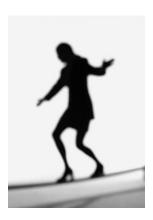
# **Invitation for Bid (IFB)**

### **Proposal Preparation - Types of Solicitations**

- IFB is often referred to as a sealed bid solicitation
- Price is key
- Bid package typically includes Standard Form 33 (SF33) or Standard Form 1447 (SF1447)

## **Contract Performance**

- Contingency Plans
- Have a back up plan if something goes wrong
- Give yourself enough time to react
- Constantly communicate with the government when problems arise – No surprises
- Anticipating Final Inspection
- Make an appointment before shipping date
- On-Time delivery
- Establish a good track record



# **Getting Paid**

- Know the paperwork process
- Keep good records
- Know your options
  - Progress payments
  - Prompt Payment Act
- EFT (electronic funds transfer)
- Accept government credit cards





# **Explore Subcontracting Opportunities**

What are Prime Contractors Looking for in a Subcontractor?

- Firms that can provide products or services cheaper or better (more efficiently) than if they were made or performed in-house
- Good references
- Socio-economic status
  - Firms that can help a prime contractor to meet its socioeconomic goals on Government contracts are always a bonus!!!

### What Makes a Good Subcontractor?

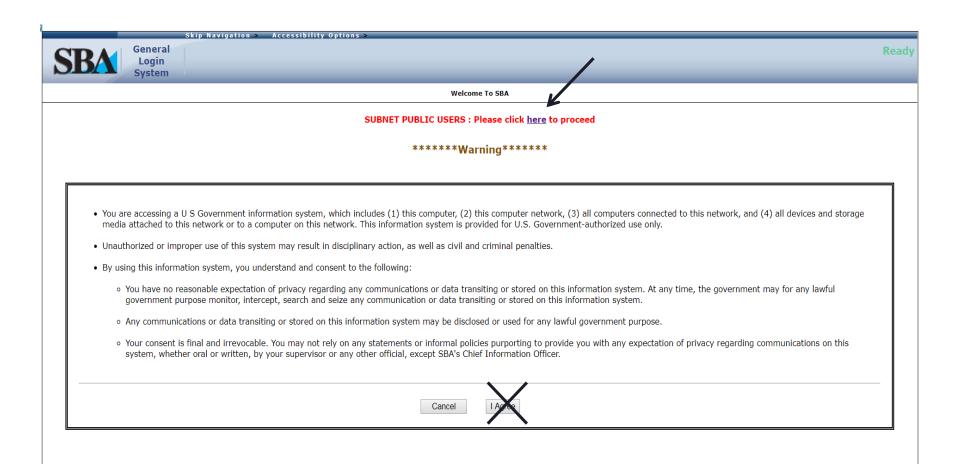
- Understands every detail of the statement of work (SOW) as it applies to its subcontract;
- Understands the Government's expectations at the prime contract level;
- Meets the terms & conditions of its subcontract, especially with respect to price and delivery; and
- Keeps the lines of communication open
  - Does not let problems fester
  - Does not ever let its customer be surprised!

# **Explore Subcontracting Opportunities**

- Prime contract winners often require subcontracts to fulfill their requirements (contracts > \$700,000 and \$1,500,000 for construction)
- SBA's SUB-Net: Federal agencies, state and local governments, non-profit organizations, colleges and universities, and small businesses can use SUB-Net to post solicitations and notices. SUB-Net can be reached through the SBA's Home Page at web.sba.gov/subnet. Click on Search at the top of the page.

<sup>\*</sup> Disclaimer: SBA obtains the names and addresses for this listing from subcontracting plans that are submitted to the Government when a large business receives a Federal contract over \$650,000.



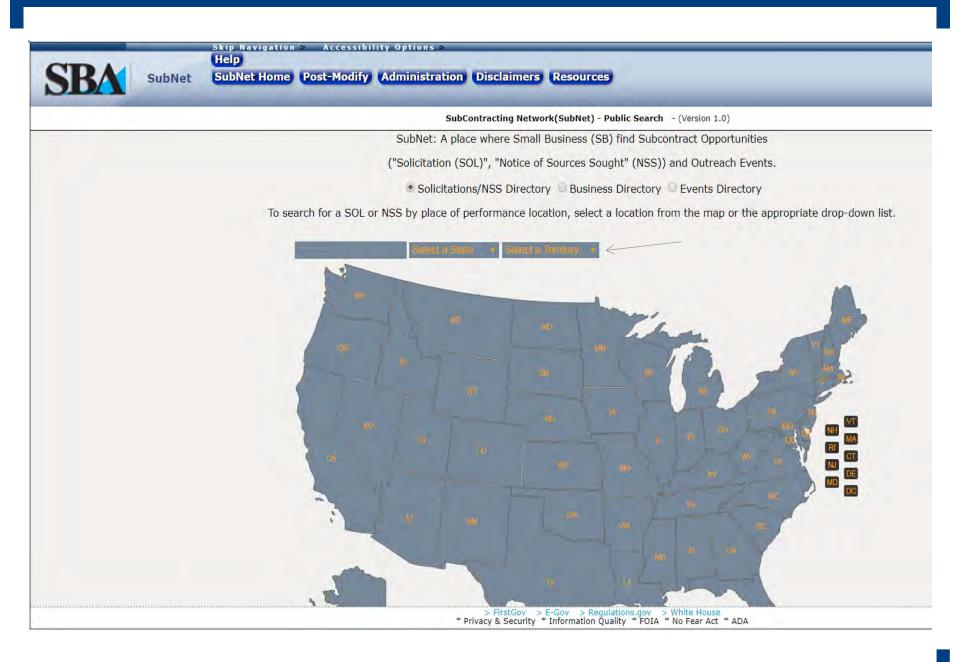


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> FirstGov > E-Gov > Regulations.gov > White House
\* Privacy & Security \* Information Quality \* FOIA \* No Fear Act \* ADA

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# **Marketing to the Government**

- Define products and services
- Register in the System for Award Management (SAM)
- Develop a winning SAM and SBA Dynamic profile
- Prepare a quality capability statement
- Market directly to agencies
- Find contract opportunities
- Subscribe to bid matching services
- Use procurement vehicles
- Network Learn from the wisdom of other agencies.

# **Learning Center**

### Grow your business

When business is good, it's time to expand. These courses are designed to help you find new funding, customers, and locations. Also included are several courses with information on SBA programs, such as government contracting, the SBA's All Small Mentor-Protégé program, and more.



#### Growing an established company

Evaluate your business needs and determine if you're ready to expand your business.

View course



#### Take your business global

Determine if exporting makes sense and whether the basic ingredients for export readiness are inplace.

View course



#### **Government contract proposals**

Explains the government's contract-solicitation process and describes how to prepare a proposal in response.

View course



SBA's All Small Mentor-Protégé

This tutorial will help you answer the question, "Is SBA's All Small Mentor-Protégé program a good fit for my business?"

View course

**SEE MORE COURSES** 

www.sba.gov/gcclassroom



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#### PUERTO RICO AND US VIRGIN ISLANDS DISTRICT OFFICE

SBA.gov » Local Assistance » District Office List » Puerto Rico and US Virgin Islands

#### Puerto Rico and US Virgin Islands District Office

273 Ponce de León Ave., Plaza 273, Suite 510 San Juan, PR <u>Phone;</u> 787-766-5572 Fax: 787-766-5309

#### Locations:

San Juan | Christiansted, St. Croix

#### **About Us**

As the federal government's representative to the Commonwealth of Puerto... MORE >>

#### Hours of Operation:

Monday through Friday 8:00 a.m. to 4:30 p.m.

#### District Director: Yvette T. Collazo

Office Directory

#### Resource Guide

Puerto Rico and US Virgin Islands District Office Resource

National Resource Guide (En Español)



www.sba.gov/pr (787) 766-5572

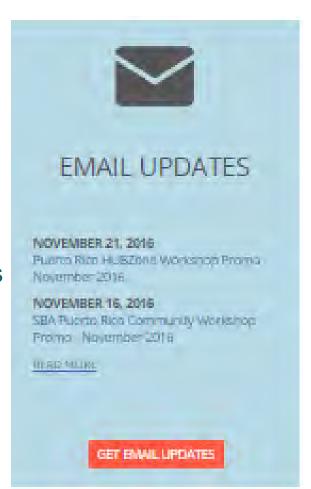


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# PR&USVI Caribbean E-Outlook Newsletter

- Manténgase Informado
- Noticias de negocios para Puerto Rico
- Sea de los primeros en recibir emails con las noticias mas reciente de SBA

http://www.sba.gov/pr



# **Busque ayuda!**

• PTACs – Puerto Rico Federal Contracting Center (FeCC) provide assistance to business firms in marketing products and services to the Federal, state and local governments available at no cost.

(787)758.4747 x.2268 www.federalcontractingpr.com

• Small Business Development Centers (SBTDC) – provide one on one management assistance to SB.

(787)763-5108 ext. 230 www.prsbtdc.org

• Women's Business Centers (WBC) - educational centers designed to assist women start and grow small businesses.

(787) 726-7045 www.mujeryempresas.org

SCORE - The SCORE Association, supported by SBA, is a nonprofit association
of thousands of volunteer business counselors throughout the U.S. and its
territories. SCORE members are trained to serve as counselors, advisors and
mentors to aspiring entrepreneurs and business owners.

(787) 766-5001 https://sanjuanmetro.score.org





# **Questions?**

