



The Puerto Rico Chamber of Commerce
and El Nuevo Día present:



PUERTO RICO
Health & Insurance
CONFERENCE 2019

**Managed Care and the Practicing
(Small Town) Physician
Yussef Galib-Frangie, MD, FACP
President
Puerto Rico Medical Association**



My Hometown



- Municipio Autónomo de San Germán
- Founded in 1511
- Nestled in the “Hills of Santa Marta” since 1573
- Area: 141.2 km² (54.51 mi²)
- Population: 35, 254 (mostly rural)
- Third oldest settlement in the Western Hemisphere

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My Workplace



- Hospital de la Concepción
- Oldest Hospital in the Western Hemisphere!! (founded in 1511)
- 186 beds
- Internal Medicine Residency Program affiliated to Ponce Health Sciences University

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My Greatest (Daily)
Accomplishment!

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- **Advantages of Managed Care from the Physician's Perspective**
 - “Raised on Managed Care”-Standard of Practice in Puerto Rico
 - Networks:
 - Relatively quick access to specialists and subspecialists.
 - Rapid transfer of information
 - Guarantors of optimal medical care (evidence-based medicine).
 - Physician empowerment through data.
 - Managed care has enabled the development of strong clinical relationships between patients and providers.
 - Hurricane María



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- **Opportunities**
 - Physician engagement with patients to improve outcomes.
 - Empowerment of patients through increased health “literacy”.
 - “Seamless” transitions of care.
 - Physician burden posed by the EHR (streamline physician workflow).
 - Open communication with all stakeholders (to let data flow more effortlessly).
 - Recruitment and retention of physicians.

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- **My Aim**
 - *To become the **one true voice for patient advocacy** (through improved outcomes) and the **one true voice for physician wellbeing** (through decreased burden) by the **successful integration of all stakeholders within the private healthcare community.***



Thank You

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