

## **Ismael Roque, Jr.- President**

Ismael started working with his father as soon as he graduated from college in 1984 and has been an all lines license adjuster since 1985. He has handled catastrophe losses such as hurricanes Hugo and George, as well as successfully implementing dedicated units for local and stateside clients. He supervises all business and is in charge of the quality control of our work product. Mr. Roque Jr, updates his education attending annually continued education seminars and courses in both commercial property and personal lines coverage course work. Also attends annually stateside seminars of PRLB and ACE looking to expand his knowledge and business. He was president of the Puerto Rico Claims Managers Association from 2004 to 2006, where he implemented AIC courses for claims managers for the first time. Mr. Roque Jr, has also given various presentations on loss prevention, most notably giving an Eartquake seminar at the 2005 Acodese Convention.

Education / Industry training includes, but is not limited to:

University of Puerto Rico, Río Piedras Campus – BS in Business Administration with a minor on Finance.

All lines licensed adjuster from Puerto Rico Insurance Commissioner

Certificate in general insurance – IIA

Dwelling fire, homeowners'84 coverage residential construction – Crawford & Co. Atlanta

Property Insurance Course

Jurisprudence and Damages Evaluation Seminar