



The Puerto Rico Chamber of Commerce  
and El Nuevo Día invite present the...

The logo for the Health & Insurance Conference 2017 is positioned on the left side of the slide. It features a stylized blue graphic of a person with arms raised, next to the text "health & Insurance" in a blue, sans-serif font. Below this is the word "CONFERENCE" in a smaller, black, sans-serif font, followed by "2017" in a larger, black, sans-serif font.

# PUERTO RICO health & Insurance CONFERENCE 2017

**Beyond ObamaCare: Evolution and Changes for Healthcare in Puerto Rico**

**Renal Program Partnership: The Evolution  
of a Medical Service Organization**

**Dr. Ruby Harford, PhD**

# Atlantis Health Care Group

- Atlantis Health Care Group – local organization with local management
- Company Differentiators
  - Leadership: Physician Driven
  - Regulatory Compliance
  - Leadership: Physician and Nursing
  - Focus: Patient Centric
- Program Initiatives : Patient Engagement & Physician Engagement



# Quality and Key Coordination Components in Managed Care Model: ESRD Partnership

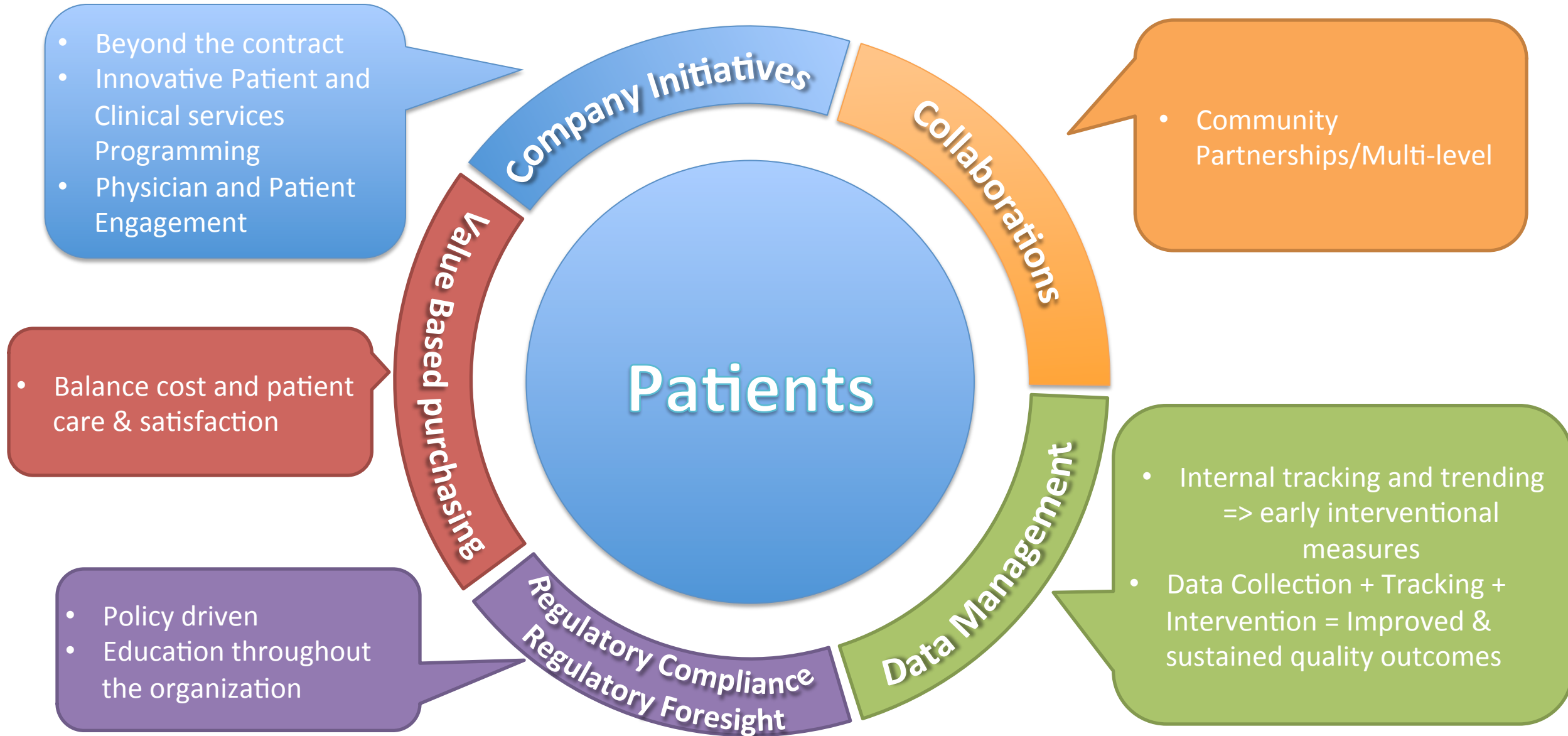
## Atlantis Health Care Group

- Company Initiatives : Integrative and Care Coordination
  - Patient Engagement & Physician Engagement
  - Quality Improvement Program: Clinical Performance Measures
- Collaborations
  - Beyond the contract \*\*\*
  - Community partnerships: multi level
- Data Management : Shared information
  - National: USRDS; NSHN,CROWNWEB
  - Internal tracking and trending
- Value Based Purchasing: Balance
  - Patient Care and Patient Satisfaction
- Regulatory Compliance : Policy Driven
  - Education throughout the organization

## Managed Care Model

- Managed Care Initiatives
  - Patient & Physician Engagement
  - STAR Rating
- Collaborations
  - Physicians
  - Other healthcare providers
- Data Management
  - HEDIS
- Value Based Purchasing
  - Integration and Care Coordination
- Regulatory Compliance: National and Local Policy

# Medical Service Organization : Components



# Highlights: Patient Engagement

- **Comprehensive Education and Training Center**
  - Faculty: Patients, Physicians, Nurses
  - Patient Leadership Program
- **Nurse Navigator Program**
  - Vascular access and Infection Control
    - Vascular access fistula rates still need improvement
    - Marked reduction in blood stream infections, now below the national average
  - Home Therapy: CKD
- **Clinical Performance Measures**
  - Data analysis and interpretation
  - Internal tracking and trending
  - Early intervention





**National Healthcare Policy:**  
Regulatory Compliance/  
Multi-level Faceted



**Program Initiatives:**  
Patient Engagement  
Home Therapy Program  
Nurse Navigator  
Vascular/Infection Control  
Corporate QAPI

**Company Platform:**  
Physician Driven  
Focus: Patient & Faculty  
Education & Training  
Collaborative Partnerships  
Internal Data Management

**Patient  
&  
Family**







# Thank You

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